Council

22 January 2019

One Organisational Plan 2020: Development of Strategic Objectives 2019/20

Recommendation from Cabinet

That Council approves the proposed OOP 2020 strategic objectives 2019/20.

1. Purpose of Report

- 1.1. In September 2018, Cabinet agreed to the development of a suite of key objectives for 19/20 as part of the interim service and financial planning arrangements for the final year of the OOP 2020
- 1.2. This report presents the proposed new strategic objectives for 2019/20 for approval.

2. Development of Strategic Objectives for 2019/20

- 2.1. In February 2017, Council agreed the OOP Plan covering the period 2017-20. The plan articulates the Council's core purpose and the key strategic outcomes for its customers and the residents of Warwickshire to be achieved by 2020.
- 2.2. The OOP 2020 outcomes will remain unchanged for 2019/20. However, sitting below these, a suite of objectives have been developed that will provide greater strategic focus for the successful delivery of the outcomes as well as identifying key business activity at a service level. These are set out in the **Appendix**.
- 2.3. The development of a set of strategic objectives is a critical component of the new planning framework for the Council, and as such the proposed OOP 2020 objectives will:-
 - Set the framework for where the Council should direct investment and improvement at the top level

- Ensure that our key business measures align
- Drive commissioning strategies and plans
- 2.4. The proposed objectives for 2019/20, should a be considered alongside the interim service and financial planning arrangements in recognition that we are still in the final year of the OOP2020 but will also help shape the service and financial planning arrangements for the new operating model going forward as well as inform the new leadership teams performance objectives and KPIs for 2019/20 onwards.

3. Background Papers

3.1. None

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Local Members consulted

Not applicable

Other Members consulted

Cllr Kam Kaur, Portfolio Holder, Customer & Transformation Cllr Heather Timms Chair: Resources and F&R OSC Cllr Parminder Singh Birdi Vice-Chair: Resources and F&R OSC

Strategic objective is to	Strategic objective is to	
Support our most vulnerable and disadvantaged children reducing the need for children to become, or remain looked after.	Support Warwickshire residents to take responsibility for the own health and wellbeing and reduce the need for hospital or long term health care	
Strategic objective is to	Strategic objective is to	
Support the most vulnerable & disadvantaged adults in Warwickshire to enjoy life; achieve & live independently	Work with communities to reduce crime and disorder and promote safety across Warwickshire	



Strategic objective is to	Strategic objective is to		Strategic objective is to
Attract economic investment and maximise the rate of employment, business growth and skill levels in Warwickshire	Manage and maintain Warwickshire's transport network in a safe, sustainable and integrated way		Support communities and businesses to develop the digital skills and tools they need in an increasingly digital economy
Strategic objective is to	0	Strategic objective is to	
Increase reuse, recycling and composting household waste across Warwi	-	Support and enable children and young people to access a place in high quality education settings.	

6	Making the best use of resources					
	Strategic objective is to		Strategic objective is to			
	Make it easy for customers to access our inf services so they have a positive experience of		Put our resources in the right place to support the Organisation's priorities and balance the books			
	Strategic objective is to	Strategi	c objective is to	Strategic objective is to		
	Develop our work force so that it has the right skills and capabilities to get the job done		hip excellence and high ance at all levels	Manage demand and reduce cost through innovative and effective service redesign.		